

REMO

Regional Emergency Medical Organization

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REMAC Advisory: 2006 – 05

ALS Communications

On behalf of the Regional Emergency Medical Advisory Committee (REMAC) and REMO, I am pleased to announce the addition of a significant enhancement to the Regional ALS Communications System. Effective immediately, prehospital providers who need to speak with a REMO Physician for medical control should call a single telephone number:

690-2940

All calls placed to this number will be answered by an automated attendant. Using their phone keypad, EMTs and advanced EMTs will then be able to choose to be connected to any of the hospital emergency departments in our region. **Please take notice: All phone calls placed through the 690-2940 number will be permanently recorded in their entirety.**

Please Remember:

- All requests for medical control should be made through the **690-2940** number. This ensures that all communications between physicians and prehospital providers are recorded; protecting both the physician and the EMT or advanced EMT.
- No EMS provider should call a hospital ED directly.
- Advanced EMTs must continue to call REMAC at the conclusion of any ALS call to obtain a REMAC run number and to report any required information.
- The existing UHF ALS radio system will remain in service and may be used as a backup to the new telephone communications system, or in any area where UHF radio coverage may be inherently superior to cellular coverage.

The hospital ED extension numbers should be easy to remember. Each is the number “6”, followed by the hospital’s NYS PCR disposition code, which is also the hospital’s VHF encoder number. The extension numbers, which are shown on the next page, will also be recited by the automated phone attendant; this may be bypassed by encoding a facility.

Michael W. Dailey, MD
Regional Medical Director

THE REGIONAL EMERGENCY MEDICAL SERVICES SYSTEM COUNCIL of the HUDSON MOHAWK VALLEYS, INC.
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Hospital ED Extension Numbers:

Hospital ED	Extension
Albany Medical Center	6018
Albany Memorial	6014
St. Peter's	6015
Columbia Memorial	6101
Samaritan	6412
St. Mary's	6413
Saratoga	6453
Ellis	6462
St. Clare's	6464
VA Medical Center	6016
Glens Falls	6561