



Regional Emergency Medical Organization  
Regional Medical Advisory Committee



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## **REMAC Advisory: 2008 – 01: Responsibility of Agencies and Individuals**

The Regional Medical Advisory Committee and REMO are empowered under PHL Article 30 to investigate concerns of Quality Assurance in EMS within the Region. All participants and agencies in the EMS system must assist REMO with Quality Assurance investigations. This policy does not apply to Regional QA audits.

### **Credentialed Providers**

The following policy shall define the responsibility of EMS providers in the REMO region to support QA investigations:

- REMO Executive Director, Medical Director or Quality Assurance specialist shall make a request, either by telephone, mail or by email, to the provider in question.
- If there is no response within 5 business days, a certified letter shall be sent to the provider and the provider's primary agency by the Executive Director and the Medical Director.
- If the participation requested by REMO is not received within 5 business days of the receipt of the certified request, the provider will be suspended from EMS patient care activity until the following REMAC meeting.
- The REMAC will vote to decide if the provider's privileges shall be restored.

### **Agencies**

The following policy shall define requests to agencies in the REMO region, including State-wide agencies based in the REMO region, for information to support QA investigations:

- REMO Executive Director, Medical Director or Quality Assurance specialist shall make a written request, either by mail or by email, to the agency in question.
- If there is no response within 5 business days, a certified letter shall be sent to the agency by the Executive Director and the Medical Director.
- If the documentation requested is not received by REMO within 5 business days of the receipt of the certified request, the agency name shall be read into the record of the next Regional Council as being out of compliance with Regional Quality Assurance.
- The agency will then be summarily suspended from ALS activity until the following REMAC meeting.
- The agency representative and the agency medical director must appear before the REMAC to explain the situation and the solution.
- The REMAC will vote to decide if the agency shall be suspended from ALS activity.
- Three such violations shall revoke an agency's privilege to practice ALS in the REMO region and they must re-apply for the privilege of providing ALS.