



**Regional Emergency Medical Organization
Office of the Medical Director**



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Regional Agency Staffing Requirements

As a Region, REMO maintains high standards for its agencies and its providers. The goal of the Medical Advisory Committee is to assure that patients in the Region get expeditious Advanced Life Support (ALS) when their medical condition warrants.

The policy for staffing of agencies in the REMO Region is as follows:

Paramedic/Level 600 Agencies:

Agencies operating at this level must have regionally credentialed paramedic or critical care technician coverage scheduled for complete coverage during the hours of operation of the agency. For most services this will be 24 hours a day, 7 days a week.

Failure to maintain staffing jeopardizes care throughout the Region and will result in loss of the privilege to provide ALS. If there is a lapse in coverage, the REMO Executive Director must be notified by email immediately and by mail as soon as possible. Should this become a pattern, the agency Chief and Medical Director must present a plan of correction to the Medical Advisory Committee.

Intermediate/Level 500 Agencies:

Agencies operating at this level must assure concurrent response of a Paramedic Agency at time of dispatch for all patients with emergency medical dispatch codes of “C”, “D” and “E”. Having a provider establish intravascular access and advanced airway management prior to the arrival of the Level 600 provider will assist in patient care. The agency should try, but is not required, to maintain complete coverage of Intermediate, Critical Care Technician or Paramedic level providers.