

REMO

Regional Emergency Medical Organization
Office of the Medical Director



1653 CENTRAL AVENUE • ALBANY NY 12205-4092
(518) 464-5097
FAX (518) 464-5099
WEBSITE: www.remo-ems.com

REMAC Advisory: 2006 – 03

Agency Response Parameters

Expeditious, appropriate response to medical emergencies may be a key to improving outcomes in many situations. The Medical Advisory Committee is unified in our concern for provider safety and quality patient care. As a result, the Medical Advisory Committee would like to set several goals for agencies to strive to achieve by **January 1, 2008**.

1. All Emergency Medical Services agencies operating in the REMO region should strive to have their appropriate Public Safety Answering Point utilize Emergency Medical Dispatch and trained/certified Emergency Medical Dispatchers.
2. The standard of care for patients in much of the REMO region is Advanced Life Support. Each agency should strive to be able to deliver Paramedic or Critical Care Technician level care on initial dispatch for all calls that have “C”, “D” or “E” determinates. This may be done by simultaneous dispatch of a mutual aid agency, agency upgrades to the advanced level, or by consolidating services with neighboring agencies to facilitate advancement in level of care.
3. Ambulance response should be expeditious. As a result, each agency must develop a Crew Confirmation System to allow acknowledgment of receipt of the call and notification of the dispatcher within 3 minutes that a call is received. The ambulance does not have to be enroute to the call, but a crew must be responding to staff the ambulance. If there is no response from a crew from the initial agency, mutual aid agencies must be dispatched at the 3 minute mark for all “C”, “D” or “E” determinates. This may be extended to 5 minutes for “A” and “B” calls.
4. Early defibrillation is one of the keys to cardiac arrest survival and is the standard of care in the REMO region for all ambulances, ALS-FR, and BLS-FR vehicles. All emergency vehicles dispatched to EMS calls within the REMO region should be equipped with an appropriate defibrillator.

A handwritten signature in blue ink that reads "Michael W. Dailey, MD".

Michael W. Dailey, MD
Regional Medical Director